



WASHINGTON FIRE COMMISSIONERS ASSOCIATION

May 19, 2011

Michelle Mazzola
Resource Solutions LLC
P. O. Box 2229
Leavenworth, WA 98826

Dear Michelle:

On behalf of the Washington Fire Commissioners Association membership and staff, I want to take this opportunity to thank you for being an instructor at the WFCA seminars in Spokane and Ocean Shores. You were a "big hit" with the seminar participants! Your thorough preparation and attention to detail combined with your excellent delivery of the course content was very impressive.

Please find enclosed your instructor fee based on 80% of the net after expenses.

I look forward to working with you in the future. Anytime you need a reference, please do not hesitate to have your potential clients contact me.

Sincerely,

A handwritten signature in blue ink, appearing to read "Roger Ferris".

Roger Ferris
Executive Secretary

Faint, illegible text, likely bleed-through from the reverse side of the page.